

## **Frequently Asked Questions:**

### **Where is your clinic?**

The Hamilton County Health Department is located at 18030 Foundation Drive in Noblesville. It is off of ST Rd 37 & 32/38, past Applebee's and Home Depot.

### **What are the clinic hours?**

Clinic hours are Tuesday and Thursday 8:30 AM -2:30 PM. You must be pre-registered or be an established patient to come to a clinic. This is a walk-in clinic, no appointment is necessary. Our office is closed for all government holidays. ***\*\*During high volume periods of the year, we reserve the right to limit the number of patients seen at each clinic\*\****

### **Who is eligible to come to the clinic?**

Beginning January 1, 2012, only children 0 thru 18 years of age who are on Medicaid, are Alaskan Native/American Indian, have no health insurance or health insurance that does not pay for vaccines can be seen. Those who have insurance that pays for vaccines, including those who have high deductibles, 80/20 or percentage based coverage or has a co-pay, are not eligible. Check with your insurance provider if unsure of coverage.

### **Is there a cost for the shots?**

There is a \$14.47 **cash only** administrative fee per child to receive the vaccine. Medicaid patients need to show their card at each visit and do not have to pay the fee.

### **Who can bring my child for shots?**

A parent or legal guardian must accompany your child to each visit. Step parents, grandparents, or other relatives/friends cannot bring the child or sign the paperwork. For legal guardians, a copy of the legal documents from the courts must be provided. Notarized documents that are not from a judge or court are not acceptable.

### **What should I bring to clinic?**

If you have one, bring your child's immunization record to be updated. If you have not provided legal guardianship papers, they should be brought with you. Our office does not accept checks or credit/debit cards, so please bring cash.

### **How many shots will my child receive?**

We review each child's record individually and give the vaccines that are recommended by the Centers for Disease Control (CDC) and the Advisory Committee on Immunization Practices (ACIP) for your child's age. We administer all the vaccines your child needs at each visit.

### **How can I obtain a copy of my child's shot record?**

An updated immunization record is given to all children who receive vaccines at our office the day of their visit. If you have misplaced the record, you will need to sign an immunization release form that is on our website and fax or bring it to our office. Immunization records cannot be emailed. We also put your child's immunization record into the Children and Hoosier Immunization Registry (CHIRP) so your physician or school nurse can review them. Ask your physician if they participate in CHIRP.

### **Do you give immunizations to adults?**

No. Our immunization program is only for children 0 -18 years. We do offer seasonal flu vaccine for those 19 years and older. Check our website for dates and times in October.

**Are you a travel clinic?**

We are not a travel clinic. We provide information about travel vaccines and where they are given. That information is listed on our website. We do not provide immunizations for travel.

**Do you provide lice shampoo?**

No. We do not provide lice shampoo.